Contact Us

For general IT inquiries or HMS account login issues, please contact the HMS IT Service Desk at itservicedesk@hms.harvard.edu or 617-432-2000.

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Contact Education Computing

Open a Support Incident: edc@hms.harvard.edu

Hours of Operation: 8:00 a.m. to 5:00 p.m. Monday through Friday*

Phone: 617-432-1173

Address:

Education Computing is located in Harvard Medical School's suite on the 5th floor of the Landmark Building

Education Computing
Harvard Medical School, IT Department
401 Park Drive, Suite 504W
Boston, MA 02215

*All offices are closed on Harvard University holidays.

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Contact Audio Visual Communications

Request Immediate Technical Support: 617-432-2000

Technical Support Hours: 7:00 a.m. to 7:00 p.m. Monday through Friday*

Email: avc@hms.harvard.edu

Administrative Office Hours: 8:00 a.m. to 5:00 p.m. Monday through Friday*

Phone: 617-432-3899

Address:

Audio Visual Communications
Tosteson Medical Education Center Suite, TMEC158
Harvard Medical School
260 Longwood Avenue
Boston, MA 02115