Contact Us

For general IT inquiries or HMS account login issues, please contact the HMS IT Service Desk at itservicedesk@hms.harvard.edu or 617-432-2000.

Online Applications:
Open a Support Incident: edc@hms.harvard.edu

Hours of Operation: 8:00 a.m. to 5:00 p.m. Monday through Friday*

Phone: 617-432-1173
Address:
Teaching and Learning Technologies
Tosteson Medical Education Center, Suite 157
Harvard Medical School
260 Longwood Avenue
Boston, MA 02115

Media Services:
Request Immediate Technical Support: 617-432-2000

Technical Support Hours: 7:00 a.m. to 7:00 p.m. Monday through Friday*

Email: itservicedesk@hms.harvard.edu
Address:
Media Services
Tosteson Medical Education Center, Suite 158
Harvard Medical School
260 Longwood Avenue
Boston, MA 02115

*All offices are closed on Harvard University holidays.